CLIENT TESTIMONIAL

easyHotel

Hospitality | Workplace Safety

John worked closely with us to design and deliver a Workplace Safety programme that was tailored to the realities of our hotel operations, rather than relying on a one-size-fits-all approach. From the outset, he took the time to understand our business, operational challenges and organisational culture, ensuring the programme was relevant, practical and engaging for our teams. The workshops encouraged open discussion, increased confidence and provided colleagues with practical techniques and strategies that could be applied immediately in the workplace. John has a great sense of humour and an ability to put people at ease and build rapport. This created a relaxed learning environment, encouraged participation and kept colleagues engaged throughout the sessions. I would have no hesitation in recommending John to organisations looking for practical, high-quality workplace safety training that delivers real value and lasting impact.

> **“John has a great sense of humour and an ability to put people at ease and build rapport, which helped create a relaxed learning environment, encouraged participation and kept colleagues engaged throughout the sessions.”**

Cintia Torresan Health, Safety & Compliance Manager, easyHotel Ltd

PROGRAMME DELIVERED

Workplace Safety & Conflict Management Programme

Practical, scenario-based development designed around the realities of hotel operations.

DELEGATE FEEDBACK

"It was really good, engaging and informative."

"I will be more aware of the early signs, better to be safe."

“Use empathy and paraphrasing to calm situations, Record and report incidents more consistently."

CLIENT TESTIMONIAL

Nisai Learning

Testimonial

We've worked with John across several development programmes at Nisai, including Sales, Account Management and Management Development. His approach is always practical, engaging and tailored to our business rather than delivering generic, off-the-shelf training.

John takes the time to understand the challenges our teams are facing and adapts his delivery accordingly. The sessions are interactive, commercially relevant and provide practical tools that people can apply immediately in their day-to-day roles.

What we've particularly valued is John's ability to challenge people in a supportive way, encourage discussion and build confidence, whether working with sales teams or managers. Feedback from delegates has consistently been positive, and we'd have no hesitation in recommending John to organisations looking to develop the capability and performance of their people.

“His approach is always practical, engaging and tailored to our business rather than delivering generic, off-the-shelf training.”

Emma Gunn Business Development Director, Nisai

PROGRAMMES DELIVERED

Sales Development | Account Management | Management Development
Practical, commercially focused development designed around the real challenges facing Nisai's sales teams and managers.

DELEGATE FEEDBACK

“Changes how I prepare for client sales meetings.”
“Practical elements with time to discuss with others, the role play really helped my confidence.”
“The personality type work was very interesting and helped give perspective on colleagues. I also better understand my communication style.”